

## \*\*Privacy Policy\*\*

Your privacy is important to us.

This policy outlines how we collect, use, and protect your personal information.

We are committed to ensuring that your data is handled in accordance with applicable data protection laws.

By using our website, you consent to the collection and use of your information described in this policy

Country Chicks UK will protect your privacy by keeping your information secure. We operate appropriate and secure procedures both physically and digitally in order to safeguard any details that you share with us. This avoids unauthorised disclosure and keeps all information private.

If you have any queries regarding this policy or are seeking clarification on our professional practices, please contact us via e-mail countrychicksuk@gmail.com

### Who are we?

Country Chicks UK are ,a live country music band, providing musical entertainment across the UK at Festivals, Parties, Weddings, Corporate events, Charity Functions and other live entertainment venues/opportunities

Each member of Country Chicks UK is a registered sole trader within their trade and members of The Musicians Union

What information do we collect, and why?

When you submit an enquiry or quote request via our website enquiry form or by email, we will ask for your contact details such as your name, your email address and phone number. We will also collect information about your event, such as your venue address and the event date.

This information is required for us to provide you with the most accurate availability, pricing or further options if your first choice is unavailable due to distance/musician availability or other possible factor.



Once you have confirmed a booking with us you will be sent a booking form which requires you to let us know your preferences on being represented in social media/press/website or mentioned in any posts on any platform or interview. You can opt in or out. The booking form will also include full terms and conditions of the booking and who the contact is on the day and where the venue is so the band can perform at your event.

Your final invoice will be filed securely once the booking is made. Personal information on emails or written correspondence that does not include your final invoice such as contact names, email addresses and personal numbers/addresses are kept only when necessary for record keeping purposes and deleted within 1 year after an event has taken place. Any Invoices stay securely with us for 5 years for tax related purposes

#### **Payments**

Country Chicks UK does not store any personal or financial information relating to your credit or debit cards, such as credit card numbers.

# Who can access your information?

The information we obtain from you is accessible by Country Chicks UK members only and only in relation to your specific event.

We do NOT sell, distribute or lease your personal information to anyone

We will NEVER give out your details or use your personal information to send you third party promotions or marketing.

## Removing your personal details

If you have already shared your personal information with us and wish to remove it from our records, please contact us via e-mail at countrychicksuk@gmail.com